# Terms and information about the processing of personal data – Cookies

**FOR Clean, a.s., Vrbovská cesta 39, 921 01 Piešťany,** ID No.: **36 234 923** (hereinafter referred to as "FOR Clean"), as controller, obtains and processes personal data of the persons concerned, to whom it hereby provides information within the meaning of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27t April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC ("GDPR") and with regard to Act No. 18/2018 Coll. on the protection of personal data and on the amendment and supplementation of certain acts ("ZOOÚ" – Personal Data Protection Act).

Cookies are small text files that your internet browser stores or retrieves on the hard drive of your end device (e.g. computer, laptop or smartphone) through the websites you visit for the purpose of storing certain information or image files, such as pixels. When you visit our website on the same device next time, your cookie information has already been stored. Cookies are passed either to our website ("**own cookies**") or to another website to which the cookies belong ("**external cookies**" or "**third party cookies**"). If you visit our website from a device other than the device on which you have already set cookies or if there is a change in the cookie processing (e.g. adjustment of the time limit, etc.) you will be asked to set your cookies on our website again i.e. for example to provide your consent and/or to set your preferences.

We process cookies for a variety of purposes, but primarily we use them to ensure that we are able to display our website in an optimal way for you, to ensure the proper functionality of our website in accordance with your preferences.

For purposes other than those listed above, your cookies will only be stored with your consent or as required by law.

You can also block or delete cookies via your internet browser.

From the point of view of the protection of personal data, it is important to assess what data is contained in a particular cookie file. If the data contained in the cookie includes any identifier which, alone or in conjunction with other data, is capable of directly or indirectly identifying a natural person – the user of the web browser, such a cookie will have to be considered to be personal data within the meaning of Article 1 of the GDPR.

We ask for your consent to the use of cookies through our cookie bar, the management and clarity of which we have tried to adapt to the users of our website. On the front page of the cookie bar (first layer) we provide you with brief and basic information on the processing of cookies on our website. You are offered options for managing the collection of cookies.

If you wish us to process all cookies about you, click **ACCEPT ALL**. If you wish us to process only the necessary cookies about you, click **REJECT**. However, if you do not want all cookies to be used on our website, you have the option to click on the **MANAGE COOKIES** button which will take you to the second layer of our cookie bar. Within the second layer you can familiarise yourself with the types of purposes and choose only those purposes for which you give us your consent and confirm this by clicking on the **SAVE SETTINGS** button, or by clicking on the **ACCEPT ALL** button to give consent for all cookies found on our website, or by clicking on the **REJECT** button we will only process the necessary cookies. In the case of partners/third parties, you also have the right to decide which third parties you agree or disagree with. We believe that such preference management is convenient for every user of our website.

The cookie bar can be called up in the following way: at the bottom bar of the website click on **MANAGE COOKIES PREFERENCES.** 

According to the type of relationship with the controller, the table below lists the purposes of processing personal data ("PII"), which shows the category of data subjects, the legal basis for personal data processing, the category of PII processed and the period of time for which the controller will process the PII.

Purpose of processing personal data	Legal basis for the processing of personal data	Category of data subjects	Personal data processing time	Beneficiaries or categories of recipients
INEVITABLE COOKIES (requested)  The purpose of the processing is to transmit or facilitate the transmission of a message over a network, or where this is strictly necessary for the controller as an information society service provider to provide an information society service that is explicitly requested by the website user.	Article 6 Par. 1(c) of the Regulation – Statutory Obligation 452/2021 Coll.	Website visitors/use rs	The deadline is adjusted for the specific cookie	Subjects to which the controller provides personal data on the basis of the law; professional consultants and advisors who are bound by a legal and/or contractual obligation of confidentiality; the company providing the administration of the website.
ANALYTICAL COOKIES (analyses)  Note: Analytical cookies allow the controller to recognise and count the number of users and to obtain information about how the website is used (e.g. which pages are most frequently accessed by the user and whether the user receives error messages from certain pages). This helps the controller to improve the way its website works, for example by making it easier for the users to find what they are looking for.	Article 6 Par. 1(a)) of the Regulation – consent of the data subject	Website visitors/use rs	The deadline is adjusted for the specific cookie	Subjects to which the controller provides personal data on the basis of the law; professional consultants and advisors who are bound by a legal and/or contractual obligation of confidentiality; the company providing the administration of the website; providers of analytical tools e.g. Google
Exercise of the data subject's rights	within the meaning of Article 6 Par. 1(c) of the Regulation to fulfil the legal obligation of the controller arising from the Regulation and from Act 18/2018 Coll.	natural persons exercising their rights as data subjects	5 years following the year in which the application was processed	Subjects to which the controller provides personal data on the basis of the law

For example, we use the following inevitable cookies:

NAME OF THE COOKIE FILE	STORAGE PERIOD (to be indicated from the time the page is visited)	PURPOSE OF USE
PHPSESSID	session (for the duration of the visit to the site)	user connection
cc_cookie	6 months	cookie consent

For example, we use the following analytical cookies (analyses):

NAME OF	DOMAIN ID	STORAGE PERIOD (to be	PURPOSE OF
THE COOKIE		indicated from the time	USE
FILE		the page is visited)	
			analysis of
_gid		24 hours	website usage
	https://analytics.google.com/analytics/web/provision/#/provision		by Google
			analysis of
_ga		2 years	website usage
	https://analytics.google.com/analytics/web/provision/#/provision		by Google
			analysis of
DV		60 days	website usage
	https://analytics.google.com/analytics/web/provision/#/provision		by Google

#### Which countries do we transfer your personal data to?

By default, we restrict any cross-border transfers of personal data to third countries outside the EU and/or the European Economic Area unless necessary. However, some of our sub-suppliers or recipients of personal data listed above may be based or have servers located in the United States of America (USA). The USA is generally considered a third country that does not provide an adequate level of protection, however, any transfer of personal data outside the EU and/or the European Economic Area is only done in strict compliance with the data protection requirements of the GDPR. As the decision of the Court of Justice of the European Union in the Schrems II case of 16 July 2020 invalidated data transfers under the so-called EU-US Privacy Shield in most cases, our subcontractors use standard contractual clauses approved by the European Commission as a special legal guarantee for data transfers. In special cases, where data transfers occur only exceptionally, we carry out international transfers on the basis of the special situation exemption within the meaning of Article 49 GDPR, subject to compliance with all legal conditions. Specifically, in FOR Clean's conditions, there are cross-border transfers of personal data to third countries not guaranteeing an adequate level of protection of personal data in the context of the use of the services of various personal data recipients, in particular from the category of: i) web analytics (Google), ii) statistical analysis provider (Google), iiii) others. In most of these cases, the cross-border transfer of personal data to the US takes place on the basis of standard contractual clauses approved by the European Commission, while in other cases the cross-border transfer takes place under the special situations exception within the meaning of Article 49 GDPR. In general, if we need to carry out a cross-border transfer of personal data to the USA, we will always use standard contractual clauses approved by the (EU) Commission or require other reasonable safeguards.

In the table below, you can find a link to reasonable or appropriate safeguards and means of exercising your rights under the GDPR:

Supplier	Privacy Policy	Reasonable safeguards within the meaning of Article 46 GDPR
Google /	https://policies.google.com/privacy?hl=en-	https://privacy.google.com/businesses/controllerterms/mccs/
Youtube	<u>US</u>	https://cloud.google.com/terms/data-processing-terms
		https://cloud.google.com/terms/eu-model-contract-clause
Facebook	https://www.facebook.com/policy.php	https://www.facebook.com/help/566994660333381?ref=dp

#### Other social networks

In raising awareness of its activities, FOR Clean also uses other profiles set up on social networks, namely:

Facebook: <a href="https://www.facebook.com/forclean/">https://www.facebook.com/forclean/</a>

Youtube: https://www.youtube.com/channel/UCUeVQyGzXXubjPubfk3r7\_A

We do not manage other social media profiles, even if they are tagged or otherwise associated with FOR Clean.

### **Social Plugins**

Social Plugins referring to social networks Facebook, Youtube, are internal solutions of the company, and they are HTML and XHTML elements of iFrame. Integrated Social Plugins are pure web links to third-party sites, and do not provide data about customers to social network operators.

## In particular, for third-party services that we use for analytical purposes

#### **Google Analytics from Google**

The controllerr's website uses Google Analytics, a web analytics service provided by Google, for analytical and statistical purposes. Google Analytics uses cookies to help us analyse how our website is used.

The information generated by the cookie about your use of the website (including your IP address) will be transmitted and stored by Google. Google uses this information for the purposes of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also provide this information to third parties where required to do so by law or where such third parties process the information on Google's behalf.

Google Analytics is provided by Google Dublin, Ireland Ltd., Gordon House, Barrow Street, Dublin 4, Ireland, Fax: +353 (1) 436 1001.

The Google Analytics Terms of Service are available here: <a href="https://www.google.com/analytics/terms/gb.html">https://www.google.com/analytics/terms/gb.html</a> A general overview of the Google Analytics security and privacy policy is available here: <a href="https://support.google.com/analytics/answer/6004245?hl=cs">https://support.google.com/analytics/answer/6004245?hl=cs</a>, and the Google's privacy policy is available here: <a href="https://policies.google.com/privacy?hl=cs">https://policies.google.com/privacy?hl=cs</a>.

Please note that Google may also process your personal data in a third country. Transfers to third countries are therefore not excluded under this service. For transfers to third countries, standard contractual clauses in accordance with Article 46 of the Regulation are accepted as appropriate safeguards

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FOR Clean does not disclose personal data to any third parties other than those required by law or these terms and conditions for processing personal data. FOR Clean does not personally transfer personal data to third countries (outside the European Union / the European Economic Area). FOR Clean does not process personal data for the purpose of carrying out automated decision-making, including profiling.

If a contract is the legal basis for the processing of personal data for any of the processing purposes, the provision of such data constitutes a contractual requirement for performance within the meaning of the contract in question. In the event of failure to provide such data, neither the conclusion of the contractual relationship nor the subsequent performance of the contract is possible. If the law is the legal basis for the processing of personal data, the provision of this data is a legal requirement. In case of failure to give such data, the proper performance of FOR Clean's obligations under the relevant general legislation cannot be ensured.

# In particular, the person concerned has the following rights in relation to the processing of personal data:

- 1) upon request, require FOR Clean to confirm whether or not its personal data are processed (access to personal data), under what conditions, including the scope, purpose and duration of the processing, and information about the source of the personal data concerned;
- 2) upon request, require FOR Clean to correct incorrect or outdated personal data or to complete personal data;
- 3) upon request, require FOR Clean to delete/destroy personal data if:
  - (a) the personal data are no longer necessary for the purpose for which they were obtained or otherwise processed,
  - **b)** in cases where personal data were processed on the basis of consent and this consent to the processing of personal data has been withdrawn, where there is no other legal basis for the processing of personal data or other legal exception;
  - (c) where the person concerned objects to the processing of personal data on the basis of legitimate interest and no legitimate grounds for processing prevail or the person objects to direct marketing;
  - (d) the personal data are processed unlawfully;
  - (e) in order to comply with the legal obligation, the personal data must be erased;
- 4) upon request, require FOR Clean to restrict the processing of personal data if:
  - (a) the data subject objects to the accuracy of the personal data within a period which allows FOR Clean to verify the accuracy of the personal data;
  - **(b)** the processing of the personal data is unlawful and the person concerned objects to the erasure of the personal data and requests instead a restriction on its use;
  - (c) FOR Clean no longer needs the personal data for the purposes of processing the personal data, but the person concerned needs it to assert a legal claim;
- **5)** if the processing of personal data is based on a legal basis, which is consent, he/she has the right to withdraw this consent; the cookie bar can be called up in the following way: at the bottom bar of the website click on **MANAGE COOKIES PREFERENCES**, then on the cookie bar you can revoke/give your consent;
- 6) file a petition to initiate proceedings with the Office for Personal Data Protection of the Slovak Republic.

Requests in connection with the above-mentioned rights may be made by the person concerned to Ing. Zuzana Mináriková zodpovednaosoba@forclean.sk, or in person or by post to the address of the controller. In the subject line of the e-mail and the letter it is necessary to indicate the Privacy Policy "Cookies".

Replies to those requests from the data subject or action taken on those requests shall be provided free of charge. If a request from a data subject is manifestly unfounded or unreasonable, in particular because of its repetitive nature (repeated request), FOR Clean shall be entitled to charge a fee taking into account its administrative costs for providing the information or a reasonable fee taking into account its administrative costs for communicating or taking the requested action, or to refuse to act on such a request.

If you have any doubts about compliance with your data processing obligations, you can contact FOR Clean directly. You may also contact the Office for Personal Data Protection of the Slovak Republic, Hraničná 12, 820 07 Bratislava 27, e-mail: statny.dozor@pdp.gov.sk, www: <a href="https://dataprotection.gov.sk/uoou/en">https://dataprotection.gov.sk/uoou/en</a>